

General Electrical & Mechanical Workmanship Warranty

12-Month Electrical & Mechanical Workmanship Warranty

Auric Electrical Ltd

Email: office@auricltd.co.nz

Phone: 03 307 1544

Address: 363 West Street, Ashburton

Workmanship Warranty

Auric Electrical Ltd (“Auric Electrical”) warrants that all electrical installation and service work undertaken by the company will be **free from defects in workmanship for a period of twelve (12) months** from the date of practical completion (“Warranty Period”).

If a defect in workmanship arises within the Warranty Period, and Auric Electrical is notified in writing, Auric Electrical will, at its discretion, **repair or rectify the defect at no additional cost** to the client, subject to the terms, conditions, and exclusions set out below.

Scope of Warranty

This warranty applies solely to workmanship performed by Auric Electrical and includes:

- The installation and termination of electrical wiring, fittings, fixtures, and accessories;
 - Electrical connections, assemblies, and testing performed in accordance with the **AS/NZS 3000 Wiring Rules**, relevant statutory regulations, and industry best practice; and
 - Workmanship associated with the commissioning and verification of electrical systems installed by Auric Electrical.
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Exclusions

This warranty does **not** cover:

- Materials, equipment, or components covered under separate manufacturer warranties;
 - Defects or faults resulting from misuse, neglect, accidental damage, lack of maintenance, or unauthorised modification of the installation;
 - Damage or failure caused by external influences such as storms, flooding, fire, vermin, corrosion, or power surges;
 - Normal wear and tear or performance degradation consistent with standard use;
 - Work that has been altered, repaired, or interfered with by any person other than an authorised representative of Auric Electrical.
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Conditions

- This warranty applies only to the original client and installation address and is **non-transferable**.
 - All claims must be submitted in writing to Auric Electrical within the Warranty Period, providing details of the defect, installation location, and relevant job or invoice number.
 - Auric Electrical reserves the right to inspect and assess the claimed defect before undertaking any remedial work.
 - Where the fault is determined not to be related to workmanship, any associated inspection, labour, or call-out costs may be charged to the client.
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Making a Warranty Claim

To make a warranty claim, please contact:

Auric Electrical Ltd

Email: office@auricltd.co.nz

Phone: 03 307 1544

Address: 363 West Street, Ashburton

Please include your name, site address, contact details, and a brief description of the issue. Auric Electrical will respond within a reasonable timeframe to arrange an inspection or appropriate action.

Solar Workmanship Warranty

5-Year Solar Workmanship Warranty

Auric Electrical Ltd

Email: office@auricltd.co.nz

Phone: 03 307 1544

Address: 363 West Street, Ashburton

Workmanship Warranty

Auric Electrical Ltd (“Auric Electrical”) warrants that all electrical and solar installation work undertaken by the company will be free from defects in workmanship for a period of five (5) years from the date of practical completion (“Warranty Period”).

If a defect in workmanship arises within this Warranty Period and is reported to Auric Electrical in writing, Auric Electrical will, at its discretion, repair or rectify the defect at no cost to the client, subject to the terms, conditions, and exclusions detailed below.

Scope of Warranty

This warranty applies solely to workmanship performed by Auric Electrical and includes:

- Installation and termination of electrical and solar wiring, fittings, fixtures, and accessories;
 - Mounting, connection, and commissioning of solar PV systems, inverters, and associated electrical components;
 - Electrical connections and testing performed in accordance with AS/NZS 3000 (Wiring Rules), AS/NZS 5033 (Installation and Safety Requirements for PV Arrays), and all other relevant standards and regulations.
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Exclusions

This warranty does not cover:

- Equipment, components, or materials covered under manufacturer warranties (e.g. solar panels, inverters, isolators, batteries, etc.)
- Failures or damage resulting from misuse, neglect, lack of maintenance, or unauthorised modification;
- System performance degradation due to weather exposure, or environmental factors;
- Damage caused by external influences, including storms, flooding, fire, vermin, corrosion, shading, or grid fluctuations;
- Normal wear and tear or issues arising from third-party servicing or interference;

- Failure of the system due to the client not performing regular maintenance or inspections as recommended by the manufacturer or Auric Electrical.
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Conditions

- This warranty applies only to the original client and installation site and is non-transferable.
 - The warranty remains valid only where the system is maintained in accordance with manufacturer and Auric Electrical recommendations.
 - All claims must be submitted in writing within the Warranty Period, including job details and evidence of the defect.
 - Auric Electrical reserves the right to inspect the system and verify that any defect is attributable to workmanship before undertaking rectification.
 - Where the defect is not related to workmanship, any associated inspection or service costs may be charged to the client.
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Making a Warranty Claim

To lodge a claim, please contact:

Auric Electrical Ltd

Email: office@auricltd.co.nz

Phone: 03 307 1544

Address: 363 West Street, Ashburton

Please include your name, installation address, contact details, and a brief description of the issue. Auric Electrical will respond promptly to arrange an inspection or appropriate action.